





# **ABOUT US**

- 3 INTRODUCTION
- 4 OUR HISTORY
- 5 PERFORMANCE
- 7 WHAT'S NEW
- 8 SAFETY
- 10 INFOTAINMENT

# **MODELS**

- 11 OVERVIEW
- 12 SPRINTER CARGO VAN
- 14 SPRINTER CREW VAN
- 16 SPRINTER PASSENGER VAN
- 18 SPRINTER CAB CHASSIS
- 20 SPRINTER 4x4 VANS

## **PRODUCT DETAILS**

- 22 EXPERTUPFITTER
- 23 FINANCE SOLUTIONS
- 24 FLEET
- 25 SERVICE & MAINTENANCE
- 26 EXTERIOR & INTERIOR

# **ABOUT US | Introduction**



# Made To Perform. Whatever The Job.

Customizability. Dependability. And powerful performance versatile to your needs. These are just a few characteristics your business demands – and just a sample of what the 2021 Mercedes-Benz Sprinter can deliver for you.

A diverse range of engine options. The latest in safety technology. And a total cost of ownership that was named a Vincentric Best Fleet Value in Canada™ for the Sprinter 2500<sup>16</sup> and Sprinter 3500<sup>17</sup>. No matter the path, the Sprinter is ready to drive your business forward.

< TABLE OF CONTENTS INTRODUCTION |

# **ABOUT US | Our History**

# Over A Century Of Van Innovation.

For over 100 years, Mercedes-Benz has created vehicles for people who take pride in their work. The people who don't work nine-to-five, because they work five-to-nine. The people who take on heavy workloads and never back down from a challenge. Simply put, Mercedes-Benz Vans are made to perform. Delivering an extraordinary level of safety, and cost-efficiency – so that you're equipped to put in the overtime, every time.













1896

Benz company invents the motorized van, dubbed a "combination delivery vehicle."



Introduction of the Mercedes-Benz L 1000 Express van.

#### 1956

Mercedes-Benz introduces the L 319 and reinvents the light truck segment.

### 1967

Mercedes-Benz introduces the new large-capacity van, the L 406 D.

#### 1977

Mercedes-Benz launches a new light van lineup, internally called the TN or T1.

### 1986

Mercedes-Benz presents a new van range, internally called the T 2.

### Mercedes-Benz Vans Arrive in Canada













### 1995

The first-generation Sprinter Van launches in Europe and wins "International Van of the Year."

### 2006

The second-generation Sprinter enters the European market.

### 2010

The Mercedes-Benz Sprinter enters the Canadian market.

### 2018

The Sprinter brings an entirely new concept to the large van segment.

#### 2020

Mercedes-Benz Vans celebrates 10 Years of the Sprinter in Canada, and 25 years globally.

### 2021

The return of the 4-cylinder Sprinter Diesel engine to Canada.

< TABLE OF CONTENTS OUR HISTORY

## **ABOUT US | Performance**

## Your Choice Of Power. For Maximum Performance.

Whatever your demands, there's an engine to help power you forward. From the low-maintenance 4-cylinder Gasoline\*, the fuel-efficient 4-cylinder Diesel, to the heavy-hauling 6-cylinder Diesel engine.¹ Discover a source of greater workday capacity to match your unique requirements.



# 2.0L 4-CYLINDER TURBO GASOLINE

- · Low maintenance cost
- · Fast acceleration and higher speeds
- · Efficient in urban environments

CONFIGURATION: DOHC

INDUCTION SYSTEM: Bosch Piezo Injection (200 bar)

 BORE/STROKE:
 83.0 mm/92.0 mm

 HORSEPOWER/RPM:
 188 hp @ 5,000 rpm

 TORQUE/RPM:
 258 lb-ft @ 2,500-3,500 rpm

TRANSMISSION: 9G-TRONIC Automatic Transmission



# 2.0L 4-CYLINDER TURBO DIESEL

- · Low fuel consumption
- · High torque and high elasticity at low speed
- · Low total cost of ownership
- Heavy hauling

CONFIGURATION: DOHC

INDUCTION SYSTEM: Common-Rail-Direct-Injection (CDI)

 BORE/STROKE:
 83.0 mm/99.0 mm

 HORSEPOWER/RPM:
 161 hp @ 3,800 rpm

 TORQUE/RPM:
 266 lb-ft @ 1,400-2,400 rpm

**TRANSMISSION:** 7G-TRONIC PLUS Automatic Transmission



# 3.0L 6-CYLINDER TURBO DIESEL<sup>1</sup>

- · Powerful torque for heavy hauling
- Efficient on long hauls and highway driving
- Rugged durability

CONFIGURATION: DOHC

INDUCTION SYSTEM: Common-Rail-Direct-Injection (CDI)

 BORE/STROKE:
 83.0 mm/92.0 mm

 HORSEPOWER/RPM:
 188 hp @ 3,800 rpm

 TORQUE/RPM:
 325 lb-ft @ 1,400-2,400 rpm

**TRANSMISSION:** 7G-TRONIC PLUS Automatic Transmission

\*Gasoline engine not available on all models.

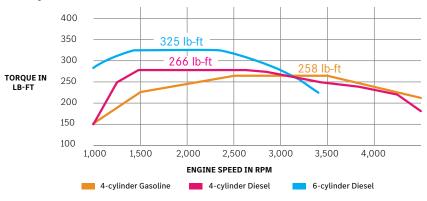
< TABLE OF CONTENTS PERFORMANCE

## **ABOUT US | Performance**

## Performs For Drivers, Clients, And Your Budget.

There are two costs to factor in when buying a vehicle – the purchase, and the ownership. The Sprinter is designed to deliver cost effectiveness that lasts for years with durability, versatile engine options, and a low total cost of ownership that keeps day-to-day costs down, and productivity up.

### **TORQUE CURVE**



#### THE SPRINTER CAN ALSO ENHANCE YOUR DAY THROUGH:

- Ergonomic seats with lowered sides and lumbar supports
- Comfortable pedal position
- Elimination of display reflections in windshield
- Optimized noise reduction
- Increased steering wheel adjustability for tall/short drivers
- Multiple rear-step variations



### **POWERFUL TORQUE**

When you need to get up to speed, the Sprinter's peak torque comes in at 1,400 rpm. So you're off the line quicker to finish the job.



# NEW OPTIONAL SUSPENSION

Ideal for heavy-duty vehicles with a higher centre of gravity. Available for greater on-road balance, and driving comfort.



# 7G-TRONIC PLUS 7-SPEED AUTOMATIC TRANSMISSION

The low first gear and overdrive high gear in the Sprinter's 7-speed automatic transmission will help you accelerate from a stop, and conserve fuel on the highway.



# 9G-TRONIC 9-SPEED AUTOMATIC TRANSMISSION

Experience rapid response, a smoother transition between gears, and more cost-effective highway driving that won't slow you down.

< TABLE OF CONTENTS PERFORMANCE

# **ABOUT US | What's New**

# Raising Your Standards. By Raising Ours.

The 2021 Sprinter comes fully loaded to maximize your productivity. Through leading safety technology, upgraded standard features, and more powerful engine options to meet your demands.

The 4-cylinder Diesel engine has returned to deliver low fuel consumption and high torque – as well as a low total cost of ownership. Active Brake Assist<sup>2</sup> and the Multifunction Steering Wheel now come as standard to help you stay on top of commutes. And throughout, you'll benefit from innovation and flexibility designed to get the most out of your day.

## **UPGRADED STANDARD FEATURES**

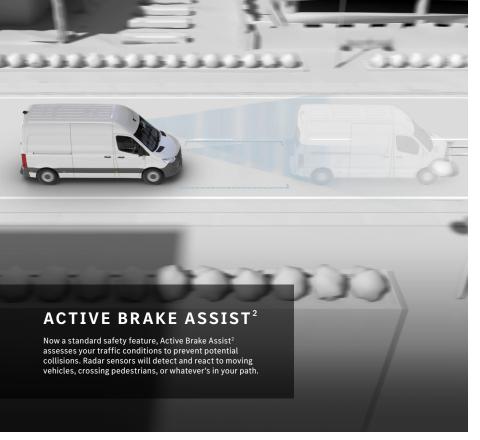


< TABLE OF CONTENTS WHAT'S NEW | 7

# Looking Forward, Backward, And Both Sides For Your Safety.

There's one business need that always takes precedence – your protection. On the road, the job, and everywhere in between. And the Sprinter spares no expense to keep you safe.

Active Brake Assist<sup>2</sup> now comes as standard to detect your surroundings, while Active Lane Keeping Assist<sup>9</sup> keeps you on the right track. And throughout, you'll find safety technology that goes to great lengths so you can too.





# ACTIVE DISTANCE ASSIST DISTRONIC®3

Monitors the road ahead, and automatically maintains distance from onward vehicles. Minimizes rear-end accidents, to maximize your workday ability.



### HILL START ASSIST

Briefly stops the vehicle from rolling backwards or forwards, giving you an extra level of safety and confidence when making a hill start. Maintains your brake pressure for approximately two seconds, so you can remove your foot from the brake pedal without rolling.



### CROSSWIND ASSIST4

Helps you stabilize your van and boosts safety in strong, gusting crosswinds. This standard feature helps you ensure that your vehicle remains in its lane at highway speeds.



360° CAMERA5

This visual parking aid uses four digital cameras to generate various views of the vehicle's surroundings and show them in real time on the multimedia display.

< TABLE OF CONTENTS SAFETY |

# **ABOUT US | Safety**



### ATTENTION ASSIST\*6

Prevents drowsy driving by monitoring your driving patterns, and providing an early warning in case fatigue is detected.



#### TRAFFIC SIGN ASSIST

A camera gives you additional assistance when identifying speed restriction signs, No Passing Zones, and No Entry signs.



#### HIGHBEAM ASSIST™

Adjusts the high and low-beam headlamps automatically, allowing for continuous adaptation to the prevailing traffic situation. The system helps ensure better and earlier recognition of the course of the road.



### BLIND SPOT ASSIST

Using radar sensors to monitor approaching vehicles on multilane highways, this system can detect vehicles in your blind spot and alert you visually and audibly. Also comes with Rear Cross-Traffic Alert<sup>8</sup> to automatically brake when in reverse for traffic that crosses your vehicle's path.



# DRIVER AND PASSENGER AIRBAGS'

The driver and passenger front, thorax, and window airbags help protect you and your passengers in the event of a collision. Passenger Vans are also equipped with rear curtain airbags.



# ACTIVE LANE KEEPING ASSIST<sup>10</sup>

You'll receive visual and audible warnings if your van leaves its lane unintentionally. A camera in the windshield monitors the road ahead and helps detect when you may have veered away from lane markings.



### LOAD-ADAPTIVE ELECTRONIC STABILITY PROGRAM (ESP\*)\*\*

This dynamic handling system actively intervenes to help keep the van firmly under control and safe by automatically braking individual wheels and reducing engine power to help stabilize the vehicle if wheelspin, understeer, or oversteer is detected.



# 4ETS (ELECTRONIC TRACTION SYSTEM)

The Sprinter 4x4 features an advanced, electronically engaged 4-wheel drive system that eliminates mechanical 4x4 differential locks and provides increased traction, enhanced directional stability, and road adhesion.

< TABLE OF CONTENTS SAFETY |

# **ABOUT US | Infotainment**

# Make Long Hauls Feel Shorter.

It's not just work that's done on the road. That's why the Sprinter's state-of-the-art infotainment system is designed to combine safety and convenience for your enjoyment. Like ergonomically designed features, with the latest technology, for a more economical commute.





### **CHARGING OPTIONS**

USB-C ports, wireless and 12V chargers are located on the dashboard for a more efficient and convenient day on the job.



### SMARTPHONE INTEGRATION FOR APPLE CARPLAY® AND ANDROID™ AUTO¹²

More seamless connectivity using Bluetooth® technology, so you get to enjoy your commute your way.



### SIRIUSXM® SATELLITE RADIO

Provides the soundtrack to your workday. Listen to music, sports, and news live and on-demand with over 140 channels.



### **TOUCHSCREENS**

Optimize your infotainment with screens activated by touch, voice control, or steering wheel buttons. Choose from 7" or 10.25" touchscreens, and discover Mercedes-Benz User Experience (MBUX) features like Navigation.

< TABLE OF CONTENTS INFOTAINMENT |

# **MODELS | Overview**



# Innovation That Fits The Bill. And Reduces Bills.

The 2021 Sprinter is ready to perform – through flexibility to match your demands, fuel economy that doesn't compromise power, and the latest in workday technology to keep you safe while exceeding expectations.

No matter your line of work, day-to-day needs, or business goals - your customized Sprinter will make it happen.

< TABLE OF CONTENTS OVERVIEW | 11

# **MODELS | Sprinter Cargo Van**

# Handles The Heaviest Payload. To Lighten Your Workload.

Whatever you carry, load, or deliver, you can tailor the powerful Sprinter Cargo Van to your demands – with a range of versatile engine options, strong towing capacity, and a multitude of configurations.

Now available with more standard features like Active Brake Assist<sup>2</sup> and Cruise Control to keep you safe on the way to the construction site – while optimizing your costs with low fuel consumption.

The Sprinter Cargo Van is available in 2500, 3500, 3500XD, and 4500 series.

**Build Yours Here** 



< TABLE OF CONTENTS SPRINTER CARGO VAN | 1

# **MODELS | Sprinter Cargo Van**

### SPRINTER CARGO VAN QUICK FACTS



2.0L 4-cylinder turbo gasoline\* 2.0L 4-cylinder turbo diesel 3.0L 6-cylinder turbo diesel1





#### TRANSMISSIONS

9G-TRONIC 9-speed Automatic Transmission 7G-TRONIC PLUS 7-speed Automatic Transmission





MAXIMUM INTERIOR STANDING HEIGHT 200.9 cm (79.1")

MAXIMUM CARGO VOLUME

15.1 m3 (532.6 cu. ft)



MAXIMUM CARGO FLOOR LENGTH 481 cm (189.4")



MAXIMUM CARGO FLOOR WIDTH 178.7 cm (70.4")

### STANDARD ROOF HEIGHTS

#### **HIGH ROOF HEIGHTS**

#### THREE LENGTHS

2500 Max: 244.6 cm (96.3") 3500 Max: 244.8 cm (96.4") 3500XD Max: 248.7 cm (97.9")

4500 Max: 248.4 cm (97.8")

WIDTH Max: 242.6 cm (95.5")



2500 Max: 273 cm (107.5") 3500 Max: 277.9 cm (109.4") **3500XD** Max: 277 cm (109.1") 4500 Max: 276.6 cm (108.9")



WIDTH Max: 242.6 cm (95.5")



593.2 cm (233.5") 144" WB

696.7 cm (274.3") 170" WB

736.7 cm (290") 170" EXT. WB



Available on the Single tire models, this wheel arch covering's square shape and flat top provides extra storage opportunities, as well as protection for the wheel arch.



The rear doors feature hinges with selflocking mechanisms.



LED strip lighting improves cargo loading vision.



The plastic floor covering saves up to 40% in weight compared to a wood floor, and increases payload possibilities. Anti-slip, easy to clean, and protects against corrosion.



The Sprinter 4500 model sets the benchmark for payload capacity of up to 3,095 kg (6,823 lbs).

All measurements in centimetres/inches. All width measurements include mirrors. \*Gasoline engine not available on all models.

SPRINTER CARGO VAN < TABLE OF CONTENTS

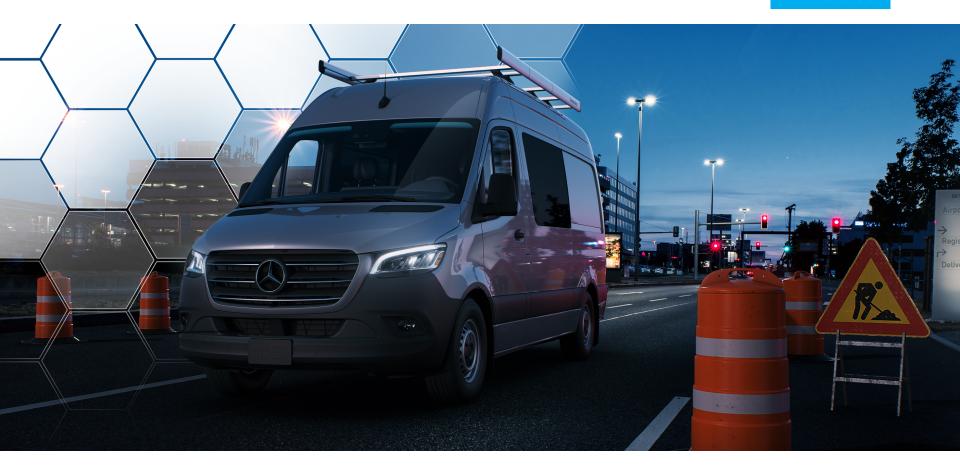
# **MODELS | Sprinter Crew Van**

## Delivers Your Team. And The Goods.

Maximize space for your team, tools, and your cargo. With seating for up to five and plenty of space to store payloads, you can get your business where it needs to be. Matched with a powerful engine that's right for you, and new standard safety features that will protect you on the way to the job site.

The Sprinter Crew Van is available in 2500, 3500, 3500XD, and 4500 series.

**Build Yours Here** 



< TABLE OF CONTENTS SPRINTER CREW VAN

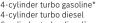
# **MODELS | Sprinter Crew Van**

### **SPRINTER CREW VAN QUICK FACTS**



#### **ENGINES**

2.0L 4-cylinder turbo gasoline\* 2.0L 4-cylinder turbo diesel 3.0L 6-cylinder turbo diesel1







#### TRANSMISSIONS

3,402 kg (7,500 lbs)13

9G-TRONIC 9-speed Automatic Transmission, 7G-TRONIC PLUS 7-speed Automatic Transmission

MAXIMUM TOWING CAPACITY





#### MAXIMUM INTERIOR STANDING HEIGHT 194.9 cm (76.7")



**MAXIMUM CARGO FLOOR LENGTH** 366.4 cm (144.3")



MAXIMUM CARGO VOLUME 10.5 m<sup>3</sup> (370.8 cu. ft)



SEATING CAPACITY Up to five

### HIGH ROOF HEIGHTS

2500 Max: 273 cm (107.5") 3500 Max: 277.9 cm (109.4") 3500XD Max: 277.9 cm (109.4")

4500 Max: 276.7 cm (108.9")



WIDTH Max: 242.6 cm (95.5")

#### TWO LENGTHS



593.2 cm (233.5") 144" WB

696.7 cm (274.3") 170" WB



The removable 3-seat bench is covered in durable upholstery and gives your crew a roomy, safe, and comfortable ride.



In addition to seating for up to five people, the Sprinter Crew Van features ample cargo space.



A partition wall will protect the front compartment from dust, dirt and noise from the back - as well as improve air quality, and speed up heating time.

European model shown

All measurements in centimetres/inches. All width measurements include mirrors. \*Gasoline engine not available on all models.

SPRINTER CREW VAN < TABLE OF CONTENTS

# **MODELS | Sprinter Passenger Van**

# Flexible Seating. Unwavering Performance.

Whatever your route, the Passenger Van knows the best way to get there – with comfortable seating space for up to fifteen, and more luggage room to spare. Add your choice of powerful diesel engines, and the latest safety technology to help you and your passengers arrive at your destination.

Now available with more standard features, like Active Brake Assist,<sup>2</sup> Cruise Control and the Multifunction Steering Wheel.

The Sprinter Passenger Van is available in 2500 series.

**Build Yours Here** 



< TABLE OF CONTENTS SPRINTER PASSENGER VAN |

# **MODELS | Sprinter Passenger Van**

### SPRINTER PASSENGER VAN QUICK FACTS



#### **ENGINES**

2.0L 4-cylinder turbo diesel 3.0L 6-cylinder turbo diesel1



#### TRANSMISSION

7G-TRONIC PLUS 7-speed Automatic Transmission



#### MAXIMUM CARGO VOLUME

3.1 m<sup>3</sup> (111.2 cu. ft)



### **SEATING CAPACITY**

Up to fifteen









#### MAXIMUM INTERIOR STANDING HEIGHT 191.8 cm (75.5")

### **MAXIMUM DIMENSIONS**

### **MULTIPLE SEATING CONFIGURATIONS**

#### TWO LENGTHS





WIDTH Max: 234.5 cm (92.3")



12-PASSENGER (144" WB)



(170" WB)



593.2 cm (233.5") 144" WB

696.7 cm (274.3") 170" WB



The Sprinter Passenger Van offers seating for up to fifteen adults.



An impressive interior standing height of up to 191.8 cm (6'3") provides greater passenger comfort with plenty of room to move.



Roof-mounted air conditioning comes in two output levels, including a highperformance air conditioner.



The maximum 177.4 cm (69.8") floor width and generous legroom mean there's plenty of room to sit and stretch out.



The ergonomic rear seats have individual headrests and an available reclining option.

All measurements in centimetres/inches. All width measurements include mirrors.

SPRINTER PASSENGER VAN < TABLE OF CONTENTS

# **MODELS | Sprinter Cab Chassis**

# **Customize To Your Needs. For Uncompromising Performance.**

Whether on the construction site or the campsite, you need a solid framework to work from. With flat unobstructed frame rails to fit your design, the Sprinter Cab Chassis gives you that and more – to house heavy cargo, or your outdoor adventure refuge.

The Sprinter Cab Chassis is available in 3500XD and 4500 series.

**Build Yours Here** 



< TABLE OF CONTENTS SPRINTER CAB CHASSIS | 1

# **MODELS | Sprinter Cab Chassis**

### SPRINTER CAB CHASSIS QUICK FACTS



2.0L 4-cylinder turbo diesel 3.0L 6-cylinder turbo diesel<sup>1</sup>



MAXIMUM PAYLOAD 3,395 kg (7,484 lbs)







### **MAXIMUM DIMENSIONS**

#### **HEIGHTS**

**3500XD** Max: 239 cm (94.1") **4500** Max: 239.7 cm (94.4")



WIDTH Max: 242.6 cm (95.5")

### TWO LENGTHS



624.6 cm (245.9") 144" WB

694.6 cm (273.5") 170" WB



Choose between the standard 3500XD model (GVWR of  $5,003 \, kg/11,030 \, lbs$ ) or the 4500 model (GVWR of  $5,500 \, kg/12,125 \, lbs$ ) and build the Sprinter Cab Chassis that works best for you.



The Sprinter's flat unobstructed frame rails are the perfect place to bring your vision of the ideal business vehicle or adventure van to life.

All measurements in centimetres/inches. All width measurements include mirrors.

< TABLE OF CONTENTS SPRINTER CAB CHASSIS |

# **MODELS | Sprinter 4x4 Vans**

# **Explore Greater Ways To Perform. None Need Roads.**

Ice, snow, or gravel. Mountains, or backwoods. No matter your journey, the Sprinter 4x4 can manoeuvre the terrain with a higher wading depth, a low-range gear, and an engine to navigate the ground you cover. Discover customizable off-road power that gets you where you need to be.

Available for select Sprinter Cargo, Crew & Passenger models in 2500 and 3500XD series.

**Build Yours Here** 



< TABLE OF CONTENTS SPRINTER 4x4 VANS | 20

# **MODELS | Sprinter 4x4 Vans**

### **SPRINTER 4x4 CARGO VAN**

#### STANDARD ROOF HEIGHTS

**2500** Max: 254.3 cm (100.1") **3500XD** Max: 254.2 cm (100.1")



WIDTH Max 242.6 cm (95.5")

#### HIGH ROOF HEIGHTS

**2500** Max: 282.6 cm (111.3") **3500XD** Max: 282.4 cm (111.2")



WIDTH Max 242.6 cm (95.5")

#### THREE LENGTHS



593.2 cm (233.5") **144" WB** 

696.7 cm (274.3") **170" WB** 

736.7 cm (290") 170" EXT. WB

### **SPRINTER 4x4 CREW VAN**

#### **ROOF HEIGHTS**

**2500** Max: 282.6 cm (111.3") **3500XD** Max: 282.5 cm (111.2")



WIDTH Max 242.6 cm (95.5")

#### TWO LENGTHS



593.2 cm (233.5") **144" WB** 

696.7 cm (274.3") 170" WB

### **SPRINTER 4x4 PASSENGER VAN**

#### **ROOF HEIGHT**

2500 Max: 298.7 cm (117.6")



WIDTH Max 234.5 cm (92.3")

#### **SEATING CONFIGURATION**



12-PASSENGER (144" WB)

#### ONE LENGTH



593.2 cm (233.5") 144" WB

All measurements in centimetres/inches. All width measurements include mirrors.

< TABLE OF CONTENTS SPRINTER 4x4 VANS

# PRODUCT DETAILS | eXpertUpfitter

# Going All-Out For Your Upfit.

You need a van that can be customized to your demands. With our network of eXpertUpfitters, your van can be designed to your specs. And like everything with Mercedes-Benz Vans, you'll receive the best craftsmanship – no matter the requirements. Maximize the inside space to match your needs, so you can excel out on the road.

Discover a complete list of approved upfitters at <a href="mbvans.ca/upfitters">mbvans.ca/upfitters</a>.









< TABLE OF CONTENTS EXPERTUPFITTER |

# Easier Navigation. On The Site, And In The Spreadsheet.

# Mercedes-Benz Financial Services

We make the hardest-working vans on the road. So it's no surprise that the professionals at Mercedes-Benz Financial Services work just as hard to find the right finance solution for you. If you're looking to lease or purchase, we offer a variety of products and solutions with flexible benefits and competitive rates tailored to your business.<sup>14</sup>

For more information, visit mercedes-benz.ca/en/financial-services.

Discover the latest Mercedes-Benz Vans special offers by visiting <a href="mbvans.ca/special-offers">mbvans.ca/special-offers</a>.



< TABLE OF CONTENTS FINANCE SOLUTIONS

## **PRODUCT DETAILS | Fleet**

## A Team To Take Your Fleet Further.

Reliable partnerships help drive your business. That's why Mercedes-Benz Vans Canada works hard to cater to all your fleet needs.

Through an expert team who are flexible to your demands — assisting in your van customization and providing tailored financing, so you maximize your potential.

With the Sprinter 2500<sup>16</sup> and Sprinter 3500<sup>17</sup> having the lowest fleet cost to own in their class, the right choice for your business is clear. Learn more about Mercedes-Benz Vans Fleet and their benefits at <a href="mbvans.ca/fleet">mbvans.ca/fleet</a>.



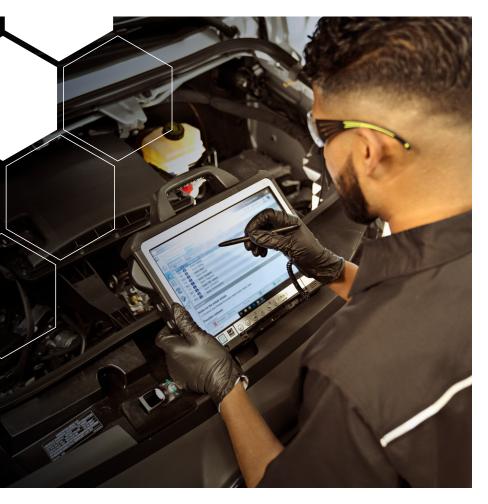
< TABLE OF CONTENTS FLEET | 24

## **PRODUCT DETAILS | Service & Maintenance**

# Stronger Van Care That Produces Better Results.

Your van deserves servicing that maximizes performance with minimized downtime. With extended warranty, or pre-paid maintenance to all-inclusive service packages, our versatile ServiceCARE plans are designed to get the most out of your business.

Learn more about everything VanCARE can offer you at mbvans.ca/owners.







### EXTENDED LIMITED WARRANTY (ELW)

More warranty, greater certainty. The Extended Limited Warranty product offers you greater coverage for mechanical, electrical and electronic components. It protects you against unforeseen repair costs and without any deductibles, so you get the benefit of predictable and attractive conditions.



### **MAINTENANCE (PPM)**

Minimize service time, to maximize time on the road. Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime minimal.



### COMPLETE

The all-inclusive service package. If you require comprehensive additional protection for your van, look no further than our Complete product. This package covers all workshop work, including wear and tear repairs. The vehicle is ready for action when you need it, and you keep costs safely under control.

To learn more about ServiceCARE Plans visit: mbvans.ca/owners.



### ROADSIDE ASSISTANCE<sup>15</sup>

Your Mercedes-Benz Van comes with 24-hour Roadside Assistance<sup>15</sup> and expert advice through the Mercedes-Benz Customer Assistance Centre, providing you with the peace of mind and help when you need it most.

< TABLE OF CONTENTS SERVICE & MAINTENANCE |

# **PRODUCT DETAILS | Exterior & Interior**

### Exterior: Non-Metallic



9147 - Arctic White (Standard)





7701 - Pebble Grey (Standard)



7709 - Blue Grey (Standard)



3589 - Jupiter Red (Standard)



3583 - Velvet Red (Standard)



6830 - Aqua Green (Standard)



5389 - Steel Blue (Standard)



9136 - Grey White



7160 - Stone Grey



7708 - Silver Grey



7224 - Graphite Grey



5524 - Black Blue



1243 - Calcite Yellow



3432 - Sunset Red



5362 - Brilliant Blue



5957 - Vanda Blue

### Exterior: Metallic



9775 - Iridium Silver



7992 - Selenite Grey Metallic



7755 - Tenorite Grey Metallic



5890 - Cavansite Blue Metallic



9197 - Obsidian Black Metallic

#### Premium Non-Metallic



9040 - Jet Black

## Interior



VF4 - Caluma Black Fabric



VF6 - Black Leatherette



VF7 - Maturin Black Fabric

## Accessories Highlights

- · All-Season Floor Mats
- · Loading Roller
- Ladder Rack
- Roof Rack
- · Cargo Rack

- · Grille Cover
- · Seat Covers
- · Armrest Covers
- · Block Heater

For paint availability please contact your local dealer. Contact dealer for full list of accessories.



- 1. Requires the use of ultra-low-sulfur diesel fuel. Mercedes-Benz Sprinters are approved to use B5 biodiesel (approved diesel fuel with a maximum 5% biodiesel content) in all engines. The only approved biodiesel content is one that both meets ASTM D675I specifications and has the oxidation stability necessary to prevent deposit-/corrosion-related damages to the system (min. 6h, proven by ENI41I2 method). Please see your service station for further information. If the B5 biodiesel blend does not clearly indicate that it meets the above standards, please do not use it. The Mercedes-Benz Vans New Vehicle Limited Warranty does not cover damage caused by fuel standards not approved by Mercedes-Benz Vans.
- 2. Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator's Manual for system's operating speeds and additional information and warnings.
- 3. Active Distance Assist DISTRONIC® is no substitute for active driving involvement. It does not adapt cruising speed in response to stationary objects, nor does it predict the curvature and lane layout of the road ahead or the movement of vehicles about It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. Braking effectiveness also depends on proper brake maintenance, and tire and road conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
- 4. Crosswind Assist can engage automatically when sensing dangerous wind gusts at highway speeds exceeding 80 kph. Performance is limited by wind severity and available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Crosswind Assist can only act within the laws of physics. If the driver exceeds the physical limits, even Crosswind Assist will not be able to prevent an accident!
- Rear view camera does not audibly notify driver of nearby objects and is not a substitute for actively checking around the vehicle for any obstacles or
  people. Images displayed may be limited by camera field of view, weather, lighting conditions, and the presence of dirt, ice, or snow on the camera.
- Driving while drowsy or distracted is dangerous and must be avoided. ATTENTION ASSIST\* may be insufficient to alert a fatigued or distracted driver and cannot be relied on to avoid an accident or serious injury.
- Blind Spot Assist is a warning system and may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the
  speed of approaching vehicles. It should not be used as a sole substitute for driver awareness and checking of surrounding traffic conditions. See
  Operator's Manual for system's operating speeds and additional information and warnings.

- Rear Cross-Traffic Alert is not a substitute for actively checking around the vehicle for any obstacles or people. It may not detect certain objects
  based on their size, path, proximity or speed and angle of approach, or due to sensor obstruction, and does not control steering angle. See Operator's
  Manual for additional information, tios and warnines.
- Warning: the forces of a deploying airbag can cause serious or fatal injuries to a child under age 13. The safest seating position for your child is in a
  rear seat, belted into an appropriate, properly installed child seat, or correctly wearing a seat belt if too large for a child seat. See Operator's Manual
  for additional warnings and information on airbags, seat belts, and child seats.
- Active Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift and cannot be relied on to avoid an accident or serious injury.
- No system, regardless of how advanced, can overcome the laws of physics or correct careless driving. Please always wear your seat belt. Performance
  is limited by available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Best performance
  in snow is obtained with winter tires.
- (2. Apple CarPlay® is a product of Apple Inc. Android™ Auto is a product of Google Inc. Device and app providers' terms and privacy statements apply. Requires connected compatible device and data plan. Apps, content and features are selected solely by their providers. Connection to apps and streaming services may be limited by the device's network connection. Data usage is rotuted through device and subject to fees, charges and restrictions in user's wireless plan. Vehicle's factory audio/information interface, including COMAND® navigation, may not be used simultaneously with Apple CarPlay or Android™ Auto. When Apple CarPlay or Android™ Auto is in use, the steering-wheel voice control button accesses Siri® or Google voice recognition software for voice commands.
- Maximum permissible gross weight of the trailer, if the trailer is equipped with a separate functional braking system. Please make sure to comply with local trailer load regulations. Read Operator's Manual before towing. In some provinces, aftermarket trailer brakes are required. See dealer for details.
- Actual rates, terms, down payment, and program eligibility will be determined by the Mercedes-Benz Financial Services Credit Team based upon the creditworthiness of the customer.
- 15. The Mercedes-Benz Vans Roadside Assistance Program is available for vehicles covered under warranty and includes such services as towing, jump-start in the event of a dead battery, and assistance with the installation of a spare tire. Service charges apply for out-of-warranty vehicles.
- Based on the results of the "High Roof 144 WB 4 Cylinder" trim level in the Vincentric 2021 Canada Fleet Awards analysis for the Full-Size 3/4-Ton
  Passenger Van segment.
- Based on the results of the "XD High Roof 144 WB 4 Cylinder" trim level in the Vincentric 2021 Canada Fleet Awards analysis for the Full-Size 1-Ton Cargo Van segment.

#### ©2021 Mercedes-Benz Canada Inc., 1-800-387-0100.

All illustrations and specifications contained in this brochure are based on the latest product information available at the time of publication. Volume measurements are according to SAE J1100. Mercedes-Benz reserves the right to make changes at any time, without notice, to colours, materials, equipment, specifications, and models. Any variations in colours shown are due to reproduction variations of the printing process. Illustrations may include test situations. Some European images are shown. Some vehicles are shown with optional equipment available at extra cost. Some optional equipment may not be available individually and/or on all models. For current information regarding the range of models, standard features, optional equipment, and/or colours available in Canada and their pricing, please contact your nearest authorized Mercedes-Benz Vans dealer. All rights reserved.

www.mbvans.ca

< TABLE OF CONTENTS ENDNOTES | 2