



# The 2024 eSprinter

All-new. All-electric. All-business.

Mercedes-Benz







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# Performance

## Drive your business into the electric era.

Introducing the all-new, all-electric eSprinter, now available in Canada. Intelligent, reliable, and sustainable, it's powered for great potential. Discover the future of electric business mobility.



### KEY STANDARD FEATURES:

- Mercedes me connect
- Multi-Function Steering Wheel
- Remote Pre-Conditioning
- Heated Driver's Seat
- Colour Display
- Rear-View Camera
- Active Brake Assist<sup>1</sup>
- Cruise Control
- Driver and Passenger Airbags<sup>2</sup>



### EXCEPTIONAL RANGE

Feel the confidence that comes with up to 331 km EPA on a single charge.<sup>3</sup>



### DRIVING MODES

Three driving modes – Comfort, ECO, and MaxRange – allow you to customize performance and energy consumption.



### ECO ASSIST

Depending on the situation while driving, the ECO Assist system automatically chooses the ideal regeneration stage to recover energy.



### REGENERATIVE BRAKING MODES

Up to five regenerative braking modes, including an intelligent regenerative braking mode (D<sup>hold</sup>), allow for a customizable driving experience.



# Charging

## Charge up for success.

Whether for your home or your fleet, Mercedes-Benz offers a range of convenient, cost-effective charging options. We've made it simple so you can focus on what matters most – driving your business success.

When you choose the eSprinter, you'll also have access to our nationwide network of over 16,000 chargers, so you can make every trip with even more confidence.

### DC (LEVEL 3) CHARGING

Direct current (DC) charging is more powerful and efficient. With standard 50 kW and optional 115 kW charging power, experience a 10%-80% charge in just 42 minutes<sup>4</sup> that will get you back on the road faster.



### AC (LEVEL 2) CHARGING

Charging with alternating current (AC) with a maximum power of 9.6 kW is more cost-effective and better suited for overnight charging, taking 12.5 hours for a 0%-100% charge.<sup>5</sup>



## Always working to keep you safe on the job.

As your business advances into the electric future, safety still takes precedence over all else. The eSprinter offers a wide range of standard and optional safety features and technology to protect you throughout the workday. To view more eSprinter safety features and assistance systems, please visit

<https://www.mercedes-benz-vans.ca/en/esprinter>



### ACTIVE BRAKE ASSIST<sup>1</sup>

Active Brake Assist<sup>1</sup> assesses your traffic conditions to prevent potential collisions. Radar sensors will detect and react to moving vehicles, crossing pedestrians, or whatever's in your path.



### DIGITAL INTERIOR MIRROR (OPTIONAL)

See even more with a rear-view mirror that can switch to a digital view for safer reversing, giving you greater clarity for manoeuvring spaces. Ideal for jobs that need a partition wall.



### HILL START ASSIST

Stops the vehicle from rolling backwards or forwards by maintaining brake pressure for approximately two seconds, so you can remove your foot from the brake pedal without rolling.



### HIGHBEAM ASSIST<sup>SM</sup> (OPTIONAL)

Adjusts the high- and low-beam headlamps automatically, allowing for continuous adaptation to the prevailing traffic situation. The system helps ensure better and earlier recognition of the course of the road.



### BLIND SPOT ASSIST<sup>6</sup> (OPTIONAL)

Using radar sensors to monitor approaching vehicles on multilane highways, this system can detect vehicles in your blind spot and alert you visually and audibly. Also comes with Rear Cross-Traffic Alert<sup>7</sup> to automatically brake when in reverse for traffic that crosses your vehicle's path.

## Telematics & Infotainment

### The ultimate electronic co-pilot.

The eSprinter's state-of-the-art infotainment system is designed to combine safety and convenience for an enhanced workday experience. Enjoy ergonomically designed features with the latest technology. Optional Infotainment features may cost extra.



#### TOUCHSCREEN WITH MBUX (OPTIONAL)

Optimize your infotainment with A 10.25" screen activated by touch, voice control, or steering wheel buttons. Access Mercedes-Benz User Experience (MBUX) features, like Navigation and much more.



#### CHARGING OPTIONS (OPTIONAL)

USB-C ports, wireless and 12V chargers are located on the dashboard for a more efficient and convenient day on the job.



#### SMARTPHONE INTEGRATION FOR APPLE CARPLAY® AND ANDROID™ AUTO® (OPTIONAL)

More seamless connectivity using Bluetooth® technology, so you get to enjoy your commute your way.



#### SIRIUSXM® SATELLITE RADIO (OPTIONAL)

Provides the soundtrack to your workday. Listen to music, sports, and news live and on-demand with over 140 channels.



## Advanced connectivity for your eSprinter.

Mercedes me connect enables you to maximize efficiency and improve your daily business operations. The Mercedes me connect app lets you check your current vehicle status whenever and wherever you want. Activate your entire fleet with our industry leading digital services from the palm of your hand.<sup>9</sup>

## Overview of Key Services

Connect+ Services: Complimentary for 1 year – the link between driver and vehicle.

Connect Services: Complimentary for as long as your van's technology is supported.

### REMOTE DOOR LOCK & UNLOCK<sup>10</sup> (OPTIONAL WITH CONNECT+ SERVICES)

Don't remember locking your van doors? No need to worry, you can quickly check the lock status of your Van in your Mercedes me connect app and quickly lock your vehicle at the tap of a button.

### LIVE TRAFFIC INFORMATION<sup>12</sup> (OPTIONAL WITH CONNECT+ SERVICES)

Always find the quickest route to the job or delivery. View live traffic information and optimized route guidance on your van's navigation.

### REMOTE VEHICLE STATUS<sup>11</sup> (OPTIONAL WITH CONNECT+ SERVICES)

You're never far from your van, even when you are. Remote Vehicle Status allows you to view the latest data from your van, including mileage, fuel level, tire pressure, and more.

### NAVIGATION WITH ELECTRIC INTELLIGENCE (OPTIONAL WITH CONNECT+ SERVICES)

Let the Navigation on your van optimize your travel route based on available charging stations along the way, while factoring in necessary charging stops for long-distance trips.



### ACCIDENT AND BREAKDOWN MANAGEMENT<sup>13</sup> (OPTIONAL)

If you're ever involved in an accident, receive immediate assistance and have a towing service arranged via Roadside Assistance.

### SOFTWARE UPDATES<sup>15</sup> (OPTIONAL)

Get the latest software installed over the air, so your van is optimized with the most current information from Mercedes-Benz.

### MAINTENANCE MANAGEMENT<sup>14</sup> (OPTIONAL)

Get reminders of upcoming service and book an appointment with your preferred service dealer.

### EMERGENCY CALL SERVICES<sup>16</sup> (OPTIONAL)

Automatically receive help from an emergency response agent if you're involved in an accident, or place a call manually by pressing the SOS button in your van.

To see a full list of available Mercedes me connect services, visit <https://www.mercedes-benz-vans.ca/en/connectivity>

# Cargo Van Specs & Facts

## The eSprinter Cargo Van.

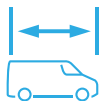
### CARGO VAN QUICK FACTS



**BATTERY CAPACITY**  
Up to 113 kWh



**CHARGING POWER AC**  
Max. 9.6 kW



**WHEELBASE**  
170"



**CHARGING POWER DC**  
Max. 50 / 115 kW<sup>17</sup>



**CARGO VOLUME**  
Max. 13.8 m<sup>3</sup>



**PAYLOAD**  
Max. 1,190 kg



**POWER**  
Up to 150 kW<sup>18</sup>



**GROSS VEHICLE WEIGHT RATING (GVWR)**  
4,250 kg

### ONE ROOF HEIGHT

**HEIGHT**  
MAX 107.1"



MAX 92.3"

### ONE LENGTH



280.4" (170" WB)



## Electrifying upfit capabilities.

You need a van that can be customized to your demands. With our network of eXpertUpfitters, your eSprinter can be designed to your specs. And like everything with Mercedes-Benz Vans, you'll receive the best craftsmanship – no matter the requirements. Maximize the inside space to match your needs, so you can excel on the job. Discover a complete list of approved upfitters at <https://www.mercedes-benz-vans.ca/en/upfitters>



### Tough on the job. Easy on your budget.

We make the hardest-working vans on the road. So, it's no surprise that the professionals at Mercedes-Benz Financial Services work just as hard to find the right finance solution for you.

If you're looking to lease or purchase, we offer a variety of products and solutions with flexible benefits and competitive rates tailored to your business.

For more information, visit <https://www.mercedes-benz-vans.ca/en/customer-assistance-centre>

Discover the latest Mercedes-Benz Vans special offers by visiting [mbvans.ca/special-offers](https://mbvans.ca/special-offers)

## Mercedes-Benz Financial Services





## Helping you take your fleet into the future.

Mercedes-Benz Vans Canada works hard to cater to all your fleet needs so we can help drive your business. Our expert team is flexible to your needs, assisting in your van customization and providing tailored financing. Through personalized solutions, we can help you maximize your potential and increase efficiency with the perfect electric fleet for you.

With maximum customization possibilities, learn more about how your business can benefit from Mercedes-Benz Fleet Services at <https://www.mercedes-benz-vans.ca/en/fleet>



## Service & Maintenance

### Stronger Van Care tailored to your eSprinter.

Your van deserves servicing that maximizes performance with minimized downtime. With extended warranty, or pre-paid maintenance to all-inclusive service packages, our versatile ServiceCARE plans are designed to get the most out of your business.

Learn more about everything VanCARE can offer you at [mbvans.ca/owners](https://mbvans.ca/owners)



## Mercedes-Benz **SERVICECARE**



### EXTENDED LIMITED WARRANTY (ELW)

More warranty, greater certainty. The Extended Limited Warranty product offers you greater coverage for mechanical, electrical and electronic components. It protects you against unforeseen repair costs and without any deductibles, so you get the benefit of predictable and attractive conditions.



### MAINTENANCE (PPM)

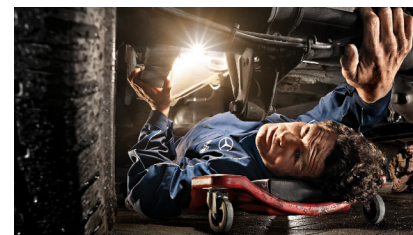
Minimize service time, to maximize time on the road. Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime minimal. Enjoy additional peace of mind with PPM+; this enables the battery certificate to be optionally extended to a maximum of eight years or 300,000 km.



### COMPLETE

The all-inclusive service package. If you require comprehensive additional protection for your van, look no further than our Complete product. This package covers all workshop work, including wear and tear repairs. The vehicle is ready for action when you need it, and you keep costs safely under control. Enjoy additional peace of mind with Complete+; this enables the battery certificate to be optionally extended to a maximum of eight years or 300,000 km.

Learn more about ServiceCARE plans at <https://www.mercedes-benz-vans.ca/en/benefits>



### ROADSIDE ASSISTANCE<sup>19</sup>

Your Mercedes-Benz eSprinter comes with 24-hour Roadside Assistance<sup>19</sup> and expert advice through the Mercedes-Benz Customer Assistance Centre, providing you with the peace of mind and help when you need it most.





1. Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator's Manual for system's operating speeds and additional information and warnings.
2. Warning: the forces of a deploying airbag can cause serious or fatal injuries to a child under age 13. The safest seating position for your child is in a rear seat, belted into an appropriate, properly installed child seat, or correctly wearing a seat belt if too large for a child seat. See Operator's Manual for additional warnings and information on airbags, seat belts, and child seats.
3. Estimated range per test using US EPA MCT drive cycle methodology, 100% charged battery, all-season tires, total weight of 8,000 lbs. Actual range may vary (sometimes, substantially) based on model characteristics and specifications (including wheel/tire styles, pressure, vehicle features/systems), body type, charging capacity settings, ambient temperature, terrain, battery temperature, age and condition, optional equipment, loading, driving mode/habits, weather, use and maintenance of your vehicle. For informational and comparison purposes only. See <https://www.mercedes-benz-vans.ca/en/esprinter> for more information.
4. Maximum peak charging capacity at DC charging station with a supply voltage of 400 volts, 300 A; the maximum charging capacity is dependent on diverse factors such as, e.g. ambient and battery temperature and the charge status of the battery when starting to charge. Minimum charging time of 10% to 80% under optimum conditions at DC charging station with a supply voltage of 400 volts, 300 A; the charging time can vary depending on diverse factors such as e.g. ambient and battery temperature and due to the use of additional auxiliary consumers such as e.g. heating.
5. Thanks to the alternating current charging system (AC charging), the selected vehicle model can be charged at most public AC charging stations, for example in urban areas or at shopping centers. The maximum charging speed of your selected Mercedes-Benz model will vary based on several factors, including model specifications and characteristics, and is influenced by battery temperature, age and condition, state of charge, charging capacity settings, ambient temperature, loading, weather, vehicle use and maintenance, and other variables. Actual charging rates at public stations are not standardized and will depend on the power supply to that station.
6. Blind Spot Assist is a warning system and may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the speed of approaching vehicles. It should not be used as a sole substitute for driver awareness and checking of surrounding traffic conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
7. Rear Cross-Traffic Alert is not a substitute for actively checking around the vehicle for any obstacles or people. It may not detect certain objects based on their size, path, proximity or speed and angle of approach, or due to sensor obstruction, and does not control steering angle. See Operator's Manual for additional information, tips and warnings.
8. Apple CarPlay® is a product of Apple Inc. Android™ Auto is a product of Google Inc. Device and app providers' terms and privacy statements apply. Requires connected compatible device and data plan. Apps, content and features are selected solely by their providers. Connection to apps and streaming services may be limited by the device's network connection. Data usage is routed through device and subject to fees, charges and restrictions in user's wireless plan. Vehicle's factory audio/information interface, including COMAND® navigation, may not be used simultaneously with Apple CarPlay® or Android™ Auto. When Apple CarPlay® or Android™ Auto is in use, the steering-wheel voice control button accesses Siri® or Google voice recognition software for voice commands.
9. Available on 2023 or newer Sprinter models. Contact an authorized Mercedes-Benz Vans dealership for more information. Included in the Mercedes me app.
10. The Remote Door Locking/Unlocking function via the Mercedes me connect App makes it possible for you to view the status of the doors and lock/ unlock the vehicle using a code via the Mercedes me connect App. This service is not available for fully integrated camper vans on Sprinter Bases.
11. Included in the Mercedes me app.
12. Requires Navigation, which is optional on some models.
13. By using the Accident and Breakdown Management service, vehicle data and location are collected. Accident and Breakdown Management is only available in conjunction with the Emergency Call System. The Communication Module for Digital Services (LTE) is required to use the Accident and Breakdown Management service.
14. In order for us to offer you the service Maintenance Management, data is transferred from the vehicle to Mercedes-Benz AG. This data includes the vehicle identification number, mileage, service code (A or B), as well as remaining time and mileage until the next service is due and information on the brake system and coolant.
15. A visit to the dealership may be required in certain cases.
16. The Emergency Call system is activated from the moment the vehicle is delivered to the customer following a sale. The availability of the service in addition to the integrated Communication Module for Digital Services (LTE) also depends on the network coverage of the mobile network provider.
17. 115kW is optional. Charging may vary depending on model and specs chosen.
18. 150kW is optional. Charging may vary depending on model and specs chosen.
19. The Mercedes-Benz Vans Roadside Assistance Program is available for vehicles covered under warranty and includes such services as towing, jump- start in the event of a dead battery, and assistance with the installation of a spare tire. Service charges apply for out-of-warranty vehicles.

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