



MasterUpfitter Partners,

For MY2019 Sprinter, a new software for PSM (Parameterizable Special Module) is released. For the Sprinters manufactured in Germany, the new PSM software has been implemented on the MY2019 Sprinters since November 2019, and for the Sprinters manufactured in Charleston, the new PSM software will be implemented from the end of February 2020. For the vehicle with VIN that has the last six identification digits higher than shown below, they will have the new PSM software:

Manufacturing Plants	VIN
Düsseldorf	P191382
Ludwigsfelde (cab-chassis only)	N076263
Charleston	To be released from 3/2020

Please be advised that for the PSM with the new software implemented, a new version of PSM program is needed. The previous MY2019 PSM program will not be compatible with this new software release. Please request via Upfitter Portal for new PSM program compatible for the updated PSM software.

Thank you,

The MasterUpfitter Team



